

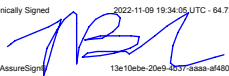
InsuranceOwls
2017 Hickory Dr
Little Elm, TX 75068

9 November 2022

To whom it may concern,

The billing date on Logan Hastings Travelers account was supposed to be changed to 11-10-22 per his request on 10/21/22. This change, however, was not processed in time causing the debit card ending in 6800 to be drafted \$277.37 in error on 11/1/22. Once posted on 11/2/22, this payment of \$277.37 was refunded back to the card ending in 6800 by Kim in the Travelers billing department. Please refund any fees this may have caused Logan's account as this was a merchant error.

Thank you,

Electronically Signed
2022-11-09 19:34:05 UTC - 64.72.41.54

Nintex AssureSign
13e10ebe-20e9-2037-caaaa-af4801423fcf

Jessie Beaudoin
Licensed Agent

11/9/2022



INSURANCE OWLS
Real, simple, conscious, insurance connection