

This is what the BFY Membership Training video shows on the Lead Gen Tools tab...

This is what I show on my Lead Gen Tools tab...

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|   | <b>命</b>      | Tools  |                                 |             | Settings  |
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|   |               | Lead Forms   | ClickToCall                     |             |           |
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My Billing tab shows I'm on the \$197/mo plan...

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| Billing Repor   | rt                                   |                  |               |             |                |      |                     |              |                     |          |
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| PROFILE INTEGRA |                                      |                  | EMAIL P       | HONE BILL   | LING CREDITS   | TEAM | AFFILIATE CENTER AP | ADVANCED     |                     |          |
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| Customer Id     | Package                              | Package Interval | Amount        | Billing For | Payment Method | Туре | Payment Date        | Renewal Date | Subscription Status | Action   |
| 00014168        | Agency Elephant Promo Price!         | Monthly          | \$0.00        | Member      | Manual         | Paid | 2020-06-17 16:30 PM | 0000-00-00   | Inactive            | <b>a</b> |
| cus_HU907yKTS7  | 7czvL Dumbo Plan - All You Need To F | ly Monthly       | \$197.00      | Manager     | Stripe         | Paid | 2020-11-12 16:30 PM | 2021-04-12   | Active Current      | 🖹 👁 t    |
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## When I click "Upgrade Plan" it gives me the BFY options...I'm being charged the \$249/mo though

| $\leftrightarrow$ $\rightarrow$ ( | C 🏠 https://www.agencyelephant.com/glu/report/subscription/view                        |                               |                |                                      |          | ० 🖈 🛛 🗯 🖪 :                     |
|-----------------------------------|--|-------------------------------|----------------|--------------------------------------|----------|---------------------------------|
| ≡<br>©                            | Billing Report   |                               |                |                                      | _        |                                 |
| <br>                              | ①     ⊕     L     ∅     □       PROFILE     INTEGRATIONS     GROUPS     TAG     CUSTOM |                               | G CREDITS TEAM | 유· (주)<br>AFFILIATE CENTER API ADVAN |          |                                 |
|                                   | BILLING HISTORY E TERMS & CONDITIONS   | UPGRADE PLAN 🕒 USAGE REPORT   |                |                                      |          |                                 |
| ×                                 | Payment Method   | Invoice                       |                |                                      |          |                                 |
| ?                                 | Update Payment Method  | Package Interval              |                | \$0/Monthly                          |          |                                 |
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|                                   | * Annual Commitment, Paid Monthly  |                               |                | MONTHLY                              | YEARLY   |                                 |
|                                   | AGENCY ELEPHANT-BUILT FOR YOU  | AGENCY ELEPHANT-BUILT FOR YOU |                |                                      |          |                                 |
|                                   | \$249.00 <sub>/month</sub>   | W/ZAPIER<br>\$274.00/month    |                |                                      |          |                                 |
|                                   | Each Month You Get   |                               |                |                                      |          |                                 |
|                                   | 10,000 Credits   | 10,000 Credits                |                |                                      |          |                                 |
|                                   | 10,000 Contacts  | 10,000 Contacts               |                |                                      |          |                                 |
|                                   | Upgrade  | Upgrade                       |                |                                      |          |                                 |
| a di                              | C = = : > o x w  |                               |                |                                      |          | Ē ℳ \$9)  4:54 PM<br>4/3/2021 ₹ |
|                                   |  |                               |                |                                      | <u> </u> | ê 🧟 40) 🔤 4/3/2021 🖥            |